SALON TERMS & CONDITIONS

PLEASE READ THESE TERMS CAREFULLY BEFORE USING OUR TANNING EQUIPMENT

1. GENERAL

- These Terms & Conditions apply to all customers using our salon facilities and tanning equipment.

2. AGE RESTRICTION (UK LAW)

- You must be 18 years or over to use sunbed equipment. It is against the law for anyone under 18 to use a sunbed.

3. HEALTH & MEDICAL DECLARATION

- You must disclose any relevant medical conditions, medications or photosensitising products.
- Consult your doctor if unsure whether sunbed use is suitable.

4. DO NOT USE A SUNBED IF YOU

- Are under 18.
- Have had adverse reactions to sunbeds or sunlight.
- Have skin cancer or a family history of melanoma.
- Are pregnant or breastfeeding.
- Take medication increasing photosensitivity.

5. SALON USE GUIDELINES

- Build your tan gradually and leave at least 24 hours between sessions.
- Wear protective eyewear at all times.
- Do not exceed recommended exposure times.
- Do not tamper with equipment.

6. PACKAGES & PAYMENTS

- Packages must be paid in advance.
- Regular packages are valid for 12 months. The Glow Pass is valid for 30 days from activation. See section 10 for the full Glow Pass terms.
- Unused sessions are non-refundable and non-transferable, subject to your statutory rights.

7. RISKS & LIABILITY

- UV tanning carries health risks including premature ageing and increased skin cancer risk.
- Use is at your own risk.
- We reserve the right to refuse service.

8. SPRAY TANNING (IF APPLICABLE)

- Wait 24 hours after waxing, tattooing or laser hair removal.
- Do not use in the first trimester of pregnancy.
- No deposit is required for spray tan bookings.
- If you cancel more than 48 hours before your appointment start time, you will receive a 50% refund of any payment made. If you cancel 48 hours or less before your appointment start time, no refund will normally be due.
- These refund terms apply to customer cancellations. We will refund more where required by law, including where the amount retained would exceed our reasonable direct loss from the cancellation. Your statutory rights apply.

9. PRIVACY

- Your personal data will be handled in accordance with our Privacy Policy and UK GDPR.

BLACK FRIDAY OFFER TERMS

All offers end Monday 30 November 2026.

10. THE GLOW PASS | 180 MINUTES FOR £100

1. The Glow Pass includes 180 tanning minutes for a one-off payment of £100.
2. The pass activates on the date of purchase and is valid for 30 days from activation. Unused minutes expire automatically at the end of that period.
3. The pass can be used across all three sunbeds at Glow Tanning.
4. The pass is for the named purchaser only and is non-transferable. Minutes cannot be shared, gifted or transferred to another customer.
5. Minutes are deducted according to the actual tanning session time used.
6. The pass cannot be exchanged for cash or combined with other promotional offers or discounts.
7. All sessions are subject to salon availability and normal booking procedures.
8. Customers must be aged 18 or over and follow all salon safety procedures and exposure guidance. Purchasing a pass does not override safety requirements or customer suitability assessments.
9. Refunds and cancellations are subject to applicable consumer rights legislation.
10. Glow Tanning reserves the right to withdraw the offer after the advertised promotional period. All purchased passes will be honoured in accordance with these terms.

11. SIENNA X SPRAY TAN OFFERS

1. The promotion runs from Monday 23 November to Monday 30 November 2026 inclusive. Promotional prices apply to bookings made during this period.
2. Standard Sienna X Spray Tan is £25 (normally £30). Express Sienna X Spray Tan is £30 (normally £35). These are the qualifying treatments.
3. One free Sienna X Tan Remover is included per qualifying spray tan booking. It cannot be exchanged for cash or an alternative product.
4. The offer is subject to salon and appointment availability. Advance booking is recommended to secure your preferred appointment.
5. A patch test must be completed at least 24 hours before your appointment, in accordance with Glow Tanning's patch test policy.
6. The spray tan payment and cancellation terms in section 8 apply to these offers.
7. The promotion cannot be used with other discounts, offers or promotions.
8. All appointments remain subject to Glow Tanning's usual booking, cancellation and spray tan policies.

ACCEPTANCE OF TERMS

By selecting the acceptance checkbox during registration, you confirm that you have read, understood and agreed to these Terms & Conditions.